

# Elders Rural Bank Phone Banking Guide

Call 1300 651 839 from anywhere in Australia.

From overseas, call +613 5445 0611 (standard International call charges apply)

Call **1 3 0 0 6 5 1 8 3 9**

Press **1**

Enter your Access Number and

Press **#**

Enter your PIN and

Press **#** Quick Balances

Press **1** Account Information

**1** Account Balances

**2** Transaction Summary

Press **2** Funds Transfer

**1** Account Balances

**2** Transaction Summary

Press **3** Bill Payments

**1** To make a bill payment to a new or existing biller

**2** To add to personal biller list

**3** To delete from personal biller list

Press **4** Other Services

**1** Order a statement

**2** Request a cheque book

**3** Change your PIN

**0** Change your 'Quick Balance' accounts

Need help?

Press **0** To speak with a banking consultant

**7** To return to the main menu

**8** To repeat options

**9** To end your call

**\*** To return to the previous menu

Press **#** To skip ahead



**Elders Rural Bank**

This information has been prepared without taking into account your personal circumstances, objectives, financial situation or needs. Terms, conditions, fees, charges and lending criteria may apply. Full details are available on application or by phoning our Customer Service Centre on 1300 660 115, online at [www.eldersruralbank.com.au](http://www.eldersruralbank.com.au), or by visiting your local branch. All information is subject to change. Products are issued by Elders Rural Bank Limited and distributed by Elders Limited. Elders Rural Bank Limited ABN 74 083 938 416 AFSL 238042. Registered office: 27 Currie Street, Adelaide SA 5000.